

GENERATIONS FAMILY HEALTH CENTRE

**272 LAWRENCE AVE. W, SUITE 104
TORONTO, ONTARIO, M5M 4M1
PHONE (416) 847-9999**

DR. ZANE BRICKMAN
DR. KIMBERLY REITER

DR. DAVID SILVER
DR. SHEANA DESSON
DR. JODINE ROSENBERG

Dear Patient,

July 15, 2024

We are very fortunate in this country to have access to good health care paid for through our taxes. However, many physician services are not covered by provincial health insurance plans. These services require significant time and resources to administer, particularly as the demand for uninsured services has increased dramatically in the past few years. As office expenses rise alongside increasing health care costs, government cutbacks, and inflationary pressures, we are unable to provide these services free of charge. Therefore the payment of these services remains the responsibility of the patient.

We would like to touch on two issues in particular:

Renewals of prescriptions by phone or fax: During any office visit, you should request a renewal of necessary prescription(s) if appropriate. Each time a request is made for a prescription outside of a scheduled appointment the patient's chart needs to be accessed, reviewed, and the prescription needs to be appropriately documented and sent to the pharmacy. If you sign up for the Annual Block Fee for uninsured services prescription renewals will be covered, otherwise there will be a charge for each request. Please make sure you allow several days' notice when requesting prescription renewals.

Email consultation requests: As outlined in our accompanying Annual Newsletter as well, requests for medical advice via email remain uninsured (ie. not covered by OHIP). If you send your doctor a message for which a reply is expected/requested, a charge will be incurred through our Uninsured Services program, if not already covered by the Block Fee. There is no charge to receive messages from our office.

Signing up for the all-inclusive Annual Block fee can amount to substantial savings if uninsured services arise over the year. Included with this letter is a list of uninsured services which are covered by paying the Annual Block Fee.

Those who choose not to sign up for the optional Annual Block Fee may pay for individual uninsured services at the time the services are provided.

Should you wish to submit payment for the Annual Block Fee using a debit or credit card, you may do so online by going to www.doctorservices.ca/online-payment or by telephone to Doctors Services. Our clinic continues to use DOCTORS SERVICES to administer this plan. Any questions or correspondence regarding the Uninsured Services plan should be directed to them by phone 1-866-423-8267 and NOT to our office.

Please note: Signing up for the annual block fee is entirely at your discretion. No patient will be denied services based on ability to pay.

We look forward to continuing to provide your primary medical care to ensure that you receive the best possible health outcomes.

Yours Sincerely,

The Physicians of Generations Family Health Centre FHO

The Following Un-Insured Services ARE COVERED by paying the Annual Fee

General Un-Insured Services

Prescription Renewals by phone/fax (when appropriate and only at the request of the patient or their pharmacy)*	\$ 25.00	
Transfer of Medical Records	First 20 pages \$ 30.00	Each page after 20 \$ 0.25
Letters on behalf of patients	\$ 30.00 - 200.00	Depending on time and work involved
Telephone Advice	\$ 30.00	Telephone advice is insured by OHIP under some circumstances if both the patient and physician are located in Ontario
Email Advice (online consultation requested by patient)	\$ 30.00	Per consult (see newsletter for further info)
Lost Prescriptions, Notes, Referrals	\$ 22.00	
Uninsured Vaccine Administration	\$ 20.00	
Ear Wash	\$ 40.00	<i>The removal of ear wax is an insured service under OHIP when impacted wax is resulting in hearing loss and simple over the counter treatment has been unsuccessful, or, when immediate removal of ear wax is required to visualize the ear drum or external canal to aid in the diagnosis or treatment of other ear infections.</i>
TB Test & Reading	\$ 30.00	TB Form only \$20.00
Medical Examination for Return to Work requested by Employer	\$ 75.00	
Driver's Medical Form (MOT)	Annual Fee paid \$ 100.00	Fee not paid \$ 200.00
Third Party Physical Exam	\$ 125.00	
Photocopying	\$ 1.00 per page	
Medical Supplies, Dressings, etc.	\$ 25.00	

Medical reports/forms (without examination)

Generally, the production or completion of a document or form is considered an uninsured service. However, there are specific circumstances listed in the Health Insurance Act under which the completion of a form may be insured; such as when the document/form is required to receive certain benefits under the Ontario Disability Support Program or to receive anything under a program administered by the Minister of Health.

Citizenship and Immigration Report	\$ 40.00	
Illness and Return to Work Notes	\$ 25.00	
Employment Insurance / Maternity Certificate	\$ 25.00	
Fitness Club Forms	\$ 30.00	
Private Insurance Forms	\$ 30.00 - \$ 300	Depending on time and work involved (Physician's hourly rate may apply)
Pre-employment Certificate of Fitness	\$ 25.00	
Jury Duty Letter	\$ 25.00	
Certificate of Medical Status	\$ 25.00	
Massage Therapy and Orthotics	\$ 25.00	
Revenue Canada Disability Form	\$ 83.00	
Day Care Notes	\$ 25.00	
School / Camp Forms	\$ 25.00 - \$150	Depending on time and work involved
Travel Cancellation Forms	\$ 35.00	
Disability Tax Credit Certificate	\$ Annual Fee paid \$ 100.00	Fee not paid \$ 200.00
Referral Note for Chiropractor, Physiotherapy, etc, at the request of the patient	\$ 25.00	Where a referral for these services are components of an OHIP - insured service (such as an assessment) the referral is considered part of the insured physician service and there is no charge.
Forms required for Volunteer Work	\$ 25.00 - \$150	Depending on time and work involved

The Following Uninsured Services are NOT COVERED by the Annual Fee (Available as per the standard guidelines set by the Ontario Medical Association-OMA.)

Missed Appointment	\$ 50.00	Legal Reports - OMA Rate
Missed Annual Physical Examination	\$ 100.00	Travel info/vaccination - Variable
Insurance/Disability Forms	OMA Rate	

Please note that we are using the services of a company called "Doctors Services" for the preparation, mailing and receipts for the Annual Fee for Uninsured Service. For any questions regarding your payment or the Annual fee please contact them directly at: **1-866-423-8267**.

Payment can be made online at <https://www.doctorservices.ca/online-payment> or by phone at 1-866-423-8267 or by completing the payment form following and sending the payment to :

Doctors Services Group
 PO BOX 126 Station R,
 Toronto, ONT, M4G 3Z3

For further details regarding Annual/ Block Fees :

<https://www.cpsso.on.ca/Physicians/Policies-Guidance/Policies/Uninsured-Services-Billing-and-Block-Fees>

Patient Name	Primary Health Care Provider	Patient Name	Primary Health Care Provider

If family doctor is different from the one printed above please correct your doctor in the list above.

Option A – I enclose annual fee Credit Card Cheque

Coverage is from: September 1st, 2024 – August 31st, 2025

Please accept my payment for the Annual Coverage Program.

		12 Month Amt
I am requesting coverage as a:	<input type="checkbox"/> Individual	\$ 195.00
	<input type="checkbox"/> Couple	\$ 325.00
	<input type="checkbox"/> Family	\$ 360.00

(includes children to age 18 and full-time students)

*Cheques should be made payable to: **GENERATIONS FAMILY HEALTH CENTRE***

Credit Card Details

Name on Credit Card _____

Card # _____

Expiry Date _____

Signature _____

CVN # _____
 (3-digit number on back of card)

[] **Option B** – I wish to pay for individual services when rendered

